



2022 Community Perception Survey Results

Steelmaking Coal

Social Licence to Operate:

Social Licence to Operate Indicators	Capcoal		Dawson		MG Complex	
	Survey result mean score (%)	% change from 2021	Survey result mean score (%)	% change from 2021	Survey result mean score (%)	% change from 2021
I trust Anglo American to act in the best interests of the community	62	+19	55	+2	60	+7
Anglo American involves the local community in decisions that affect it	53	+7	53	+7	52	+6
Anglo American is supportive of the local community	60	+6	57	+3	64	+10
Anglo American listens to and respects community opinions	55	+7	51	+3	54	+6
Anglo American is responsive to community issues and concerns	53	+7	54	+8	54	+8
The immediate and surrounding communities receive a fair share of benefits that flow from the mines	51	+4	50	+3	54	+7
Anglo American is fair in the way it treats the community and other stakeholders	55	+4	52	+1	57	+6
Overall, the community has a high level of acceptance of Anglo American	64	N/A*	57	N/A*	61	N/A*
Overall, I have a high level of trust of Anglo American	59	N/A*	51	N/A*	56	N/A*

Survey result mean score key:

0% to 35% - Withheld/withdraw	53% to 64% – high acceptance	74% to 83% - high approval
36% to 52% - low acceptance	65% to 73% – low approval	84% to 100% - full trust

% Change Key:

Increase	Decrease
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*N/A – Non-applicable because a new question and therefore no historical benchmarking is available

Grievance Process:

	Capcoal		Dawson		MG Complex	
	Results (%)	% difference 'Yes' from 2021	Results (%)	% difference 'Yes' from 2021	Results (%)	% difference 'Yes' from 2021
I am aware of Anglo American's community grievance/complaints process						
Yes	58	+7%	61	+10%	42	-9%
No	48		39		58	
I am aware of the Community Reference Forum						
Yes	40	+11	44	+15	30	+1
No	60		56		70	

% Change Key:

Increase	Decrease
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Mine Safety:

Statement	Capcoal		Dawson		MG Complex	
	Survey result mean score (%)	% difference from 2021	Survey result mean score (%)	% difference from 2021	Survey result mean score (%)	% difference from 2021
I feel satisfied with the mining industry's management of safety	69	+7%	56	-6	56	-6
I feel satisfied with Anglo American's management of safety	68	+5	52	-11	53	-10
The resource industry cares about safety in our community	74	+14	57	-3	63	+3
Anglo American cares about safety in our community	74	+14	55	-5	60	No Change

Survey result mean score key:

0	1-25	26-40	41-60	61-80	81-100
Negative		Neutral		Positive	

% Change Key:

Increase	Decrease
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About Middlemount, Moura and Moranbah:

Statement	Mean score on a scale		
	Capcoal	Dawson	MG Complex
Our communities are a good place to live	58%	65%	76%
The quality of Anglo American owned housing in Middlemount is high	27%	N/A*	N/A*
Our communities are a place that people want to make their home	42%	56%	59%
The childcare facility in Middlemount is adequately staffed and resourced	14%	N/A*	N/A*
Families have good access to early education services (childcare and kindergarten)	N/A*	35%	37%
There are good learning and career opportunities for school aged students	27%	38%	45%
Residents can access general and specialised health services locally	36%	24%	34%
Our community is close with strong supportive relationships	59%	55%	65%
Middlemount has good availability of town water	67%	N/A*	N/A*

Survey result mean score key:

0	1-25	26-40	41-60	61-80	81-100
Negative		Neutral		Positive	

***N/A – Non-applicable because the statement was not included in the survey for that site**

Comparison of Impacts:

Indicator	Capcoal		Dawson		MG Complex	
	Survey result mean score (%)	% change from 2021	Survey result mean score (%)	% change from 2021	Survey result mean score (%)	% change from 2021
Local economy	63%	-5%	67%	-1%	66%	-2%
Local jobs	68%	-1%	67%	-2%	66%	-3%
Community cohesion	56%	+2%	49%	-5%	45%	-9%
Health and wellbeing of community members	61%	N/A*	46%	N/A*	46%	N/A*
Housing affordability	68%	+9%	37%	-22%	35%	-24%
Availability of housing	40%	-7%	26%	-19%	32%	-13%

Survey result mean score key:



% Change Key:



*N/A – Non-applicable because a new indicator and therefore no historical benchmarking is available

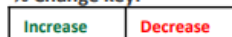
Environmental Impacts:

Indicator	Capcoal		Dawson		MG Complex	
	Survey result mean score (%)	% change from 2020	Survey result mean score (%)	% change from 2020	Survey result mean score (%)	% change from 2020
Surface water quality	37%	N/A*	24%	N/A*	22%	*N/A
Ground water quality	34%	N/A*	N/A*	N/A*	18%	*N/A
Dust	30%	-11%	28%	-6%	*N/A	*N/A
Blast fume	34%	-18%	28%	-12%	*N/A	*N/A
Noise	39%	-13%	36%	-8%	36%	-13%
Light	38%	-12%	39%	-7%	40%	-11%
Visual impact	42%	N/A*	38%	N/A*	41%	*N/A
Pests and weeds	31%	N/A*	28%	N/A*	32%	*N/A

Survey result mean score key:



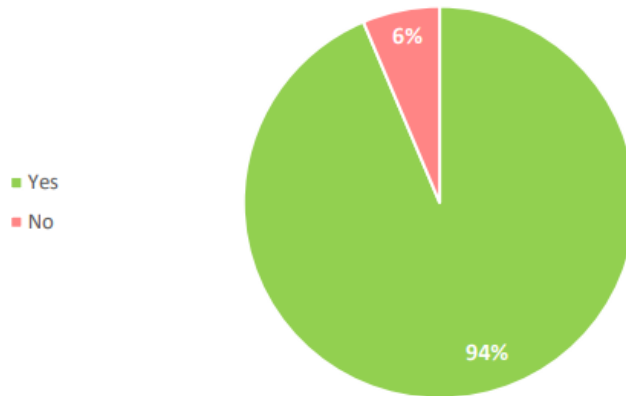
% Change key:



*N/A – Non-applicable because a new indicator and therefore no historical benchmarking is available

Awareness of Coal Types:

Awareness of Two Coal Types – All Sites



	Capcoal	Dawson	MG Complex
Are you aware there are two types of coal, one for steel making and one for producing energy?			
Yes	96%	89%	98%
No	4%	11%	2%

Communication Preferences:

What are your preferences for how Anglo American communicates with you?

